

My

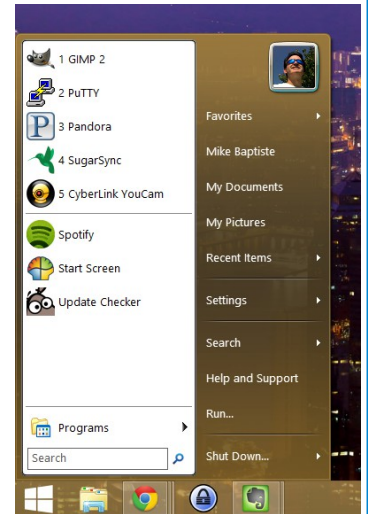


Professional IT Support!

Frustrated with your PC? Now you can have your very own IT Xpert to keep your PCs updated, secure, and running smoothly *all year long!* With the My ITXpert service, our 'Xperts' can remotely monitor the health of your PCs, drastically reduce boot time, keep them up to date & secure, and heal common application crashes or hangs. We can even assist you remotely (with permission) to help with other problems.

With a current subscription to any My ITXpert Service, our technicians will:

- **Reduce your PC's boot time** – often by minutes!
- Get you your **Windows 8** desktop & start menu back!
- Speed up your web browser by disabling unused extensions/add-ons, and computer by cleaning up & defragmenting your drive
- Ensure that Adobe Flash, Adobe Reader, and Oracle Java are up to date – **over 90% of virus infections happen via outdated versions of these critical software packages!**
- Search for solutions to 'frustrations' reported automatically by your PC, including application crashes or hangs, and install them for you
- Actively monitor the health of your PC hardware (disk usage, internal temperature, **battery condition**)
- **NEW!** Remotely assist you with problems
- Ensure your system has an active firewall, current anti-virus software, and the latest Microsoft Updates and Patches



Save 10% on parts/labor for PC service at our Mebane, NC location for every PC covered by a My ITXpert Plan, plus 1-2 Hours of Remote Support

My ITXpert comes in three tiers, providing a variety of services and protection:

Standard: Year round support and maintenance via Solutio. 1 Hr Remote Support

Pro: Adds award winning Bitdefender Antivirus and rogue software monitoring

Premier: Adds parental controls, firewall, and unlimited secure online backup

(We also support iPads, iPhones, and Windows Servers - See reverse for complete comparison)

My ITXpert Pricing (per PC)

**Mac Support
Coming Soon!**

Standard \$129/Year \$99-1st Year!	Pro \$199/Year	Premier \$299/Year	Server \$249/Year	iPad/iPhone \$49/Year
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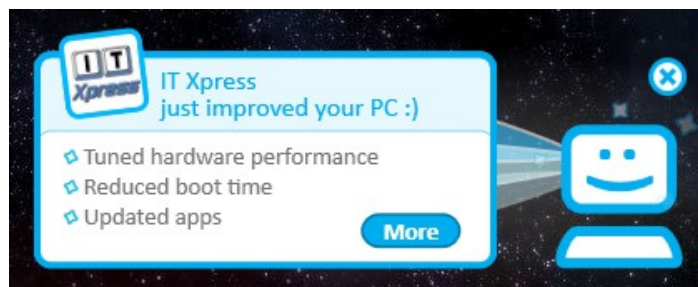
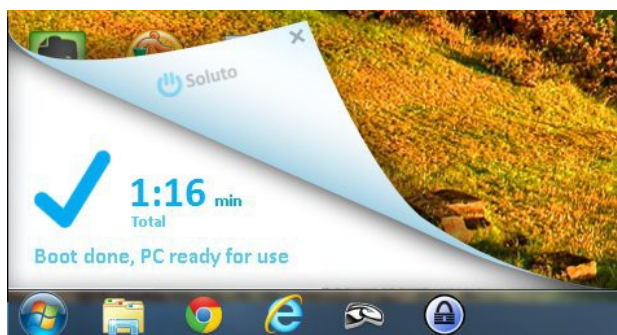
Perfect for Residential and Small Business Computers!
Multiple PCs? Save \$5/yr/PC for 3-4 or \$10/yr/PC for 5+

Call IT Xpress Today at 336-525-5005 or visit www.itxpress.biz to get My ITXpert!

Once you purchase a **My ITXpert** plan, we'll send you a link to a **small software program called Soluto** to install on your PC. This program allows our technicians to remotely monitor and upgrade your system and will send crash notifications back to us. All without having to 'login' to your machine – we can't 'see' anything on it! When your system boots, you'll now see a helpful timer display showing how long it's taking to boot. Whenever IT Xpress technicians update your machine, you'll get a helpful notification with details about what we did.



Soluto monitors how long it takes to boot your PC so we can optimize it for faster booting! When applications crash, a crash report is sent to our technicians with the applications that are causing trouble. Thanks to the **Soluto PC Genome database**, we can often identify solutions to fix common application crashes/hangs and apply them for you:



When we 'help' your PC you'll see this!

Computers should make your life easier, and with **My ITXpert**, they can. Let the Xperts at IT Xpress worry about your PC's health & security. It's like having your very own personal **IT Xpert!**

	Standard	Server	Pro	Premier	iPad/iPhone
Ask An ITXpert (F8)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	
Boot Time Reduction	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	
Toolbar/Addon Removal	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	
Easy App Installation/Updates	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Rogue SW Monitoring		<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Real Time Monitoring/Alerts		<input checked="" type="checkbox"/>			
Remote Lock & Wipe					<input checked="" type="checkbox"/>
Bitdefender AV Suite			<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	
Advanced Firewall				<input checked="" type="checkbox"/>	
AntiMalware & Parental Controls				<input checked="" type="checkbox"/>	
Unlimited Online Backup				<input checked="" type="checkbox"/>	
FREE Remote Support	1 Hour	2 Hours	2 Hours	2 Hours	1 Hour
AV Assure Virus Removal			50% Off	FREE	
Shop Repair Discount	10%	10%	10%	10%	

If you have any questions about **My ITXpert**, don't hesitate to contact us at sales@itxpress.biz